

Luis Daniel Paredes Zamudio

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SUMMARY

Passionate and self-driven Computer Science student with a strong foundation in database design, scripting and object-oriented programming. Built a variety of apps using a range from object-oriented to functional programming languages within Agile environments. Excited to learn from and collaborate in fast-paced engineering teams.

SKILLS

Technical Skills: Python, Java, Haskell, Bash, MySQL, PostgreSQL, MariaDB, Docker, n8n, Django, AWS

OS & Tools: Git, GitHub, Notion, Ubuntu, Windows, Arch, Android, Microsoft Office, Google Workspace, MacOS

Languages: Spanish (Native), English (Advanced – C1), Italian (A1 – Basic Understanding).

Soft Skills: Technical Communication, Adaptability, Team Collaboration, Leadership, Agile Development, Continuous Learning, Time Management

EXPERIENCE

IT Help Desk / Service Desk

Equilibra S.A de C.V

May 2021 - August 2025

Naucalpan de Juarez, State of Mexico

- Designed and delivered staff training programs, resulting in a 35% improvement in team efficiency, measured by a 25% reduction in ticket resolution time and a 15% increase in first-call resolution rate.
- Diagnosed and resolved hardware, software, and network issues using internal tools, achieving a 95% resolution rate within SLA deadlines, with an average resolution time of 1 hours and 30 minutes, exceeding the target of 3 hours.

Digital Transformation Intern

América Móvil

August 2025 - February 2026

Miguel Hidalgo, Mexico City

- Assessed tool capabilities against key business requirements, documenting findings and providing data-driven recommendations to technical leadership.
- Engineered and deployed isolated Docker container environments for secure testing and proof-of-concept development of new software.

EDUCATION

School of Sciences, National Autonomous University of Mexico

Bachelor's Degree in Computer Sciences

Coyoacán, Mexico City

June 2023 - July 2027

EXTRACURRICULAR ACTIVITIES

Founder / Technical Lead

Sudo FCiencias

September 2024 –

Coyoacán, Mexico City

Sudo FCiencias is a student-led initiative aimed at filling gaps in the curriculum in the field of computer science. The initiative has held more than 15 events on topics related to information technology, reaching more than 1,000 students from various schools and grade levels.

Leader

AWS Student Builder Group UNAM

June 2026 -

Coyoacán, Mexico City

The AWS Student Builder Group (formerly AWS Cloud Club) at UNAM is a student-led and student-driven user group that focuses on learning about cloud computing through AWS technologies by hosting workshops and/or talks on these topics.

CERTIFICATIONS

GitHub Foundations | [View Credentials](#)

C1 Advanced, Cambridge English | ID: A8775702

Google IT Support Certificate, Coursera | [View Credentials](#)

Introduction to Cloud 101, AWS Educate | [Ver Credenciales](#)

Getting Started with Databases, AWS Educate | [Ver Credenciales](#)